

Courses clear the road ahead

CLEAR communication skills are vital for a successful career in customer service, according to Sarina Russo Job Access.

Manager Karen Edden said these skills could be mastered with the right attitude.

"It builds a strong career foundation which covers a diverse range of industry," she said.

"This means there are plenty of job opportunities in industries such as retail stores, receptionist, office administration, call centres and sales."

Ms Edden said Sarina Russo

Job Access courses in customer service offered local training for local jobs.

"Our trainers are industry specialists who have experience in delivering both face-to-face and call centre customer service," she said.

"Close links with employers

ONLINE JOB FINDER

Search Careerone.com.au for:

- 1267 trades and services jobs.
- 752 sales jobs
- 647 engineering jobs
- 503 hospitality and tourism jobs

- 286 retail jobs
- 284 education and childcare jobs
- 340 administration jobs
- 198 mining and resources jobs
- 207 manufacturing/industrial jobs
- 664 health and medical jobs

also ensure their staffing needs are understood and their input into the curriculum of our courses is vital.

"Through our large employer database Sarina Russo Job Access is able to bring various industries together to create more opportunities to find the right job for our jobseekers."



■ Good job . . . Darren found work in retail after training with Sarina Russo Job Access